miskanawah
empowerment • strength • family

Youth Resiliency Coordinator
Tawaw Family Resource Network

Location: Calgary
Position Type: Full time
Hours: Monday – Friday (37.5 hours/ week)
Program: Family Resource Network

Position Summary

Miskanawah is an Indigenous agency that draws jointly from the strengths and guidance of Indigenous teachings and traditions. We adopt culturally-based practices in human services to support vulnerable children, youth and families. Within Miskanawah we have our Tawaw – Family Resource Network, "Welcome we have made space for you".

Job Summary

The **Youth Resiliency Coordinator** is a compassionate professional with a genuine passion for supporting Indigenous youth and helping them build confidence, resilience, and meaningful connections. This role provides relationship-based, culturally responsive, and strengths-focused support to youth (12–24 years) through mentorship, one-to-one support, group programming, cultural activities, land-based learning, advocacy, and community connections. The successful candidate is committed to creating safe, welcoming, and inclusive spaces where youth feel heard, respected, and empowered to reach their goals. This position requires flexibility to work days, evenings, weekends, and occasional statutory holidays to meet the needs of youth and community programming.

This position requires flexibility to work days, evenings, and weekends to meet the needs of children, families, and community programming.

Responsibilities

- Build trusting, respectful relationships with youth.
- Provide individualized mentorship, guidance, and goal planning.
- Support youth in developing life skills, confidence, resilience, leadership, and healthy relationships.
- Promote positive identity development, cultural connection, and overall well-being.
- Plan and facilitate youth groups, workshops, cultural programming, leadership activities, and land-based experiences.

- Create engaging, inclusive, and developmentally appropriate learning environments.
- Encourage youth voice, participation, and peer leadership.
- Support community events, outreach initiatives, and cultural celebrations.
- Complete intake, strengths-based assessments, and individualized support plans.
- Connect youth to internal programs and community resources.
- Provide advocacy, system navigation, and warm referrals.
- Collaborate with families, schools, Elders, Knowledge Keepers, and community partners.
- Maintain accurate case notes, service plans, attendance, and program documentation.
- Track outcomes and participate in program evaluation.
- Maintain confidentiality and comply with organizational policies and professional standards.

Skills & Experience

- Knowledge of adolescent development, positive youth development, and trauma-informed practice.
- Strong relationship-building, mentoring, facilitation, and communication skills.
- Ability to engage youth through culturally responsive and strengths-based approaches.
- Strong organizational, documentation, and time management skills.
- Ability to work independently and collaboratively within a multidisciplinary team.

Preferred Training

- Indigenous Cultural Safety
- Trauma-Informed Care
- Applied Suicide Intervention Skills Training (ASIST)
- Mental Health First Aid
- Nonviolent Crisis Intervention (CPI) or equivalent
- Motivational Interviewing
- Standard First Aid & CPR

Requirements

- Diploma or Bachelor's Degree in Child & Youth Care, Social Work, Human Services, Psychology, Education, Indigenous Studies, or a related discipline. An equivalent combination of education and experience may be considered.
- Minimum two years of experience working with youth in community or social service settings.

miskanawah
empowerment • strength • family

- Experience working with Indigenous youth, families, and communities is considered an asset.
- Valid Class 5 Driver's Licence and access to reliable transportation.
- Successful Criminal Record Check and Vulnerable Sector Check.
- Ability to travel throughout Calgary and surrounding communities.
- Participation in community events, land-based programming, cultural activities, and ceremonies.
- Commitment to continuous learning and participation in Indigenous cultural teachings and professional development.

We offer the opportunity to be part of a creative and positive work environment, a competitive salary, supports for professional development, opportunity for advancement, and the chance to be part of a team that supports children, youth and families to thrive within a culturally responsive community.

Our employees enjoy an exceptional work-life balance compensation package, with **15 vacation days (with increases after 3 and 5 years)**, **5 wellness days**, **4 ceremony days**, **a paid day off for their birthday** and a **paid week off at Christmas**. They also receive **employer-paid health benefits, paid sick days, and RSP matching**. It's all part of how we care for the people who care for our community.

Please submit a cover letter and resume to ngratton@miskanawah.ca and reference "**Youth Resiliency Coordinator"** in the subject line. We thank all applicants, however, only those selected for interview will be contacted.