



miskanawah
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Team Lead – Family Wellness

Location:	2716 Sunridge Way NE Calgary, AB, T1Y 0A5
Position Type:	Full time, permanent
Hours:	Monday – Friday, 9am to 5pm (37.5 hours/week)
Program:	Mahmawi-atoskiwin

Position Summary:

Miskanawah is an Indigenous agency that draws jointly from the strengths and guidance of Indigenous teachings and traditions and evidence-based practices in human services, to support vulnerable children, youth and families.

The Mahmawi-atoskiwin program is seeking a Team Lead who is responsible for providing leadership, training and support to a team of Family Wellness Partners (FWP), who provide direct support to families involved with Children's Services (CS). This position offers a unique opportunity to expand and enhance the successful candidate's own experience with Indigenous culture and ceremony, while supporting strategies that allow staff and clients to integrate this into practice.

Responsibilities:

- ❖ Provide leadership, supervision, training and support to a team of FWPs
- ❖ Support staff to develop and implement safety and wellness plans with families to address the reasons for CS involvement
- ❖ Ensure that culture and practice frameworks are integrated into services and that staff and families have access to cultural resource specialists
- ❖ Support staff learning and engagement with Indigenous culture and ceremony
- ❖ Provide crisis intervention, support and safety planning with families, staff and CS
- ❖ Build strong internal and external relationships with stakeholders
- ❖ Collaborate and liaise with CS leadership, advocating for staff and families when required
- ❖ Attend team meetings, case conferences/consultations, and family network meetings when required
- ❖ Engage in performance management, coaching and feedback with staff
- ❖ Establish clear responsibilities and processes for monitoring work, and measuring results
- ❖ Perform administrative duties, including but not limited to: reviewing family assessment and progress reports, reviewing client files to ensure accreditation



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standards are met, critical incident reporting, and data collection as it relates to outcomes reporting

- ❖ Support senior leadership in strategic planning and program development, to meet accreditation requirements and support program outcomes
- ❖ Identify opportunities to enhance services, increasing positive outcomes for families
- ❖ Facilitate connections between Mahmawi-atoskiwin and other programs within Miskanawah
- ❖ Support the fiscal integrity of the program
- ❖ Provide on-call support to families on a rotation basis

Skills and Experiences:

- ❖ Cultural sensitivity, openness to engage in and learn from Indigenous culture, Elders and ceremony
- ❖ Strong knowledge of Children's Services and the Family Enhancement Act; knowledge of the 'Signs of Safety' model an asset
- ❖ Experience building partnerships and working collaboratively to meet shared objectives
- ❖ Plans and prioritizes work to meet commitments aligned with program goals
- ❖ Engages in reflective feedback to gain insight into personal strengths and areas of growth/development
- ❖ Knowledge of child development, trauma-informed practice, and loss and grief
- ❖ Qualities essential to working with people affected by trauma (empathy, compassion, self-awareness, flexibility, good listening skills, self-care, comfort with the unknown)
- ❖ Strong interpersonal, communication and problem solving skills
- ❖ Strong time management and organizational skills
- ❖ Takes initiative, is a supportive team player, and ensures accountability
- ❖ Will work a flexible schedule that meets the needs of the staff team and families

Requirements:

- ❖ Diploma or Degree in the Human Services field, Bachelor's Degree preferred
- ❖ 3-5 years' experience in graduated, supervisory positions
- ❖ 5-7 years' experience working with children, youth and families
- ❖ Knowledge of Children's Services and child development
- ❖ Experience working for a Not-for-profit an asset
- ❖ Competency in Microsoft applications including Word, Excel and Outlook
- ❖ Criminal Record and Vulnerable Sector Check
- ❖ Child Intervention Check



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- ❖ Current First Aid and CPR
- ❖ Use of a reliable vehicle with \$2,000,000 liability, permission to carry passengers and business coverage on the vehicle
- ❖ Valid driver's license and a driver's abstract with minimal demerits

We offer the opportunity to be part of a creative and positive work environment, a competitive salary, supports for professional development, opportunity for advancement, and the chance to be part of a team that supports children, youth and families to thrive within a culturally responsive community.

Please submit a cover letter and resume to careers@miskanawah.ca by **Jan 7th 2022**. Please reference "Team Lead" in the subject line.