



miskanawah
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Team Lead – Lodge Keepers

Location: 2716 Sunridge Way NE, Calgary
Position Type: Full time, Contract (15 – months: June 1, 2021 – August 31, 2022)
Hours: Monday – Friday (37.5 hours per week)
Program: Mahmawi-atoskiwin

Position Summary:

Miskanawah is an Indigenous agency that draws jointly from the strengths and guidance of Indigenous teachings and traditions and evidence-based practices in human services, to support vulnerable children, youth and families.

In partnership with Children's Services Indigenous Services Office (IS), Mahmawi-atoskiwin works alongside individuals and their families to create a Family Wellness Team.

We are searching for a Team Lead who will be responsible for providing leadership, mentorship and support to a team of Lodge keepers who provide hands on support in the home and community to families accessing our supported visitation. This position offers a unique opportunity to expand and enhance the successful candidate's own experience with Indigenous culture and ceremony, while supporting strategies that allow staff and clients to integrate this into practice.

Responsibilities:

- The team lead of visitation is responsible for overseeing the day-to-day delivery of services at Mahmawi-atoskiwin with a parenting focus
- Ensure that culture and practice frameworks are integrated into service delivery including Nurturing Parenting, Trauma Informed Practice, SOS
- Develop, mentor, coach and supervise staff within the Supported Visitation portion of programming
- Provide crisis intervention, support and safety planning with families, staff and Children's services
- Ongoing performance feedback and staff development
- Support staff curiosity, learning and engagement with Indigenous culture, ceremony; promote staff connection with Circle Keeper, Elders; collaborate with Cultural Team
- Provide support after hours as needed through on-call systems
- Review client files to ensure accreditation standards are met



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- Create and maintain a positive, supportive and healthy environment for staff and families
- Identify opportunities to enhance services, increasing positive outcomes for families
- Attend team meetings, case conferences and family mappings when required
- Assist with data collection and outcomes reporting
- Assist with interviewing and hiring of staff
- Assist in problem solving, conflict resolution and advocacy
- Assist with scheduling; track monthly visitation data, identify efficiencies, gaps, troubleshoot

Skills and experiences:

- Cultural sensitivity, openness to engage in and learn from Indigenous ceremonies
- Deep understanding of the Nurturing Parenting Program and child development
- Possess strong knowledge of Children's Services and the Family Enhancement Act, as well as the Signs of Safety model
- Experience building partnerships and working collaboratively to meet shared objectives
- Plans and prioritizes work to meet commitments aligned with program goals
- Engages in reflective feedback to gain insight into personal strengths and weaknesses
- Knowledge of trauma-informed practice, normative child development, loss and grief
- Qualities essential to working with people affected by trauma (empathy, compassion, self-awareness, flexibility, good listening skills, self-care, comfort with the unknown)
- Strong interpersonal, communication and time management skills
- Problem solving, organizing and analytical skills
- Initiative, supportive team player, ensures accountability, situational adaptability
- Work a flexible schedule that meets the needs of the staff team and families

Requirements:

- Degree in Human Services
- 1+ years of supervisory experience in a human services field
- 3+ years of experience working with vulnerable children, youth and families
- Criminal Record and Vulnerable Sector Check
- Child Intervention Check
- Experience working for a Not-for-profit an asset
- Competency in Microsoft applications including Word, Excel and Outlook
- Current first aid and CPR



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- Use of a reliable vehicle with \$2,000,000 liability, permission to carry passengers and business coverage on the vehicle
- Valid driver's license and a driver's abstract with minimal demerits

We offer the opportunity to be part of a creative and positive work environment, a competitive salary, supports for professional development, opportunity for advancement, and the chance to be part of a team that supports children, youth and families to thrive within a culturally responsive community.

Please submit a cover letter and resume to careers@miskanawah.ca by April 30, 2021. Please reference "Lodge Keeper Team Lead" in the subject line.