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YOUTH AND CULTURAL SUPPORT WORKER

Location:	2716 Sunridge Way NE
Position Type:	Full-time, permanent (37.5 hours/ week)
Hours:	Wednesday – Sunday, hours may vary
Program:	Diamond Willow Youth Lodge/ Family Resource Network

Position Summary:

The Youth and Cultural Support Worker will deliver culturally appropriate programming to youth ages 12 through 30 to build social connections, life skills, and positive cultural and self-identity. We seek to deepen youths' experience of Indigenous cultures, provide support for educational and vocational planning, and make referrals to other programs at Miskanawah, and in Calgary, for needs which present barriers to youth in full participation in society.

The Youth and Cultural Support Worker, will work half time at Diamond Willow Youth Lodge and half time on the Early Intervention Team. This position will collaborate with members of an interdisciplinary team to plan, implement, coordinate, and evaluate client care and support in consultation with individuals and their families. This role will also respect and protect the rights of clients.

Responsibilities:

- Support youth to work through challenges and become more resilient
- Support youth to make meaningful connections to Indigenous culture
- Provide a safe, nurturing environment for youth
- Working in liaison with the Cultural team and Elders
- Promote the integration and acceptance of youth in the community
- Promote and encourage each individual to maintain an optimum level of health, well-being, and self-esteem
- Plan, develop, implement, coordinate, and evaluate the delivery of support services to youths
- Maintain sustainable working relationships with community agencies such as schools, law enforcement, and Children's Services
- Plan, develop, and facilitate youth programs and workshops
- Provide one-to-one support to youth as needed



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- Direct individuals and families to available social services and resources within the community to assist with the resolution of social and personal problems
- Attend workshops, career development, and continuing education opportunities to maintain current working knowledge of issues that affect youth and their families
- Encourage open communication among with youth when discussing issues, problems, or concerns
- Ensure commitment to quality, client safety, and risk management initiatives
- Demonstrate cooperation among other staff members in order to ensure efficiency of care and support for youth

Skills and experiences:

- Ability to respond quickly in a dynamic and changing environment
- Ability to remain calm and poised in urgent situations
- Ability to prioritize and manage conflicting demands
- Ability to effectively communicate both verbally and in writing
- Ability to effectively interact and relate to children and youth in a developmentally appropriate manner
- Ability to deal pleasantly and effectively with a wide range of people of different ages and cultures, in potentially volatile and emotionally charged situations
- Ability to make decisions in complex situations that could be immediately dangerous to health and safety
- Ability to work individually as well as part of a team

Requirements:

- Degree or diploma in a related field
- Three years of experience in a youth-related social services position
- Criminal Record Check with Vulnerable sector
- Child Intervention Check
- Ability to work flexible hours including evenings and weekends
- Ability to maintain positive professional boundaries without imposing personal judgments and expectations on families and clients
- Demonstrated time management skills
- High level of integrity and work ethic
- Strong sense of ethics and the ability to handle sensitive or private information with tact and discretion
- Use of a reliable vehicle for work with \$2,000,000 liability, permission to carry passengers
- Valid first aid or CPR certification
- Suicide Awareness Training
- Crisis Intervention Training
- Self-Harm Training



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- Quality Improvement and Outcomes Training
- Indigenous Awareness
- Diversity Training

We offer the opportunity to be part of a creative and positive work environment, a competitive salary, supports for professional development, opportunity for advancement, and the chance to be part of a team that supports children, youth and families to thrive within a culturally responsive community.

Please submit a cover letter and resume to careers@miskanawah.ca by October 16, 2020. Please reference “Youth and Cultural Support Worker” in the subject line.